

1. Will E in C Serum protects our skin as well as Pro-Heal Serum?  
*Yes, E in C Serum provides a good antioxidant protection to all types of skin, especially for dry skin. The Vitamin E in this formula is solubilised in water by Dr. Omar in 1997 to enhance the antioxidant and moisturising benefits. However, Pro-Heal Serum is more advance with multi-tasks than E in C Serum, it provides Antioxidant, Antibacterial, Anti-viral, Anti-inflammatory benefits and increases the auto immune system with the combination of the Olive Leave Extract. (Patent # US6,743,449 B2 by PhytoCeuticals, Inc.).*
2. What is the different between Eye Firming Cream and Eye Return Cream?  
*Eye Firming Cream contains 7% L-Ascorbic Acid which provides antioxidant benefit for the eyes area. And boosts skin's renewal system and it is suitable for mature skin.  
However, Eye Return Cream contains 5% L-Ascorbic Acid, which relieves puffiness and lightens dark circles underneath the eyes for all skin type.*
3. When will be the appropriate time to apply Vitamin C Serum?  
*Vitamin C Serum forms a barrier function at epidermal when it penetrates in skin in order to protect skin away from UVA and UVB damage, and as well as the chemical damage from cosmetics, therefore, Vitamin C Serum should apply in the morning.*
4. Why Icy Blue is in blue color?  
*This is the original color of ingredient called "Methylene Blue" which contains anti-inflammatory function and antibacterial.*
5. Why Velvet Gel is in pink color?  
*Velvet Gel contains Vitamin B12, which is in pink color to increase the micro-circulation.*
6. How to differentiate Velvet Gel and Poly-Vitamin Gel?  
*Velvet Gel is the advance version of Poly-Vitamin Gel, which added Vitamin B12, Pentapeptides, N-Acetyl Carnitine and Coenzyme Q10 in addition to provide extraordinary nutrition for skin cell repair, rebound and regulates skin cell renewal process.*
7. What is the different between Bionic Serum and Active Serum?  
*Both are for acne treatment. However, Active Serum contains Glycolic Acid, which is suitable for mature skin. Bionic Serum contains Polypeptides, Amino Acids, Vitamin B12, Oleuropein and Methylene Blue in addition for speed up the healing process and cell repair from acne and provides anti-inflammatory benefit as well. This is also the reason that Bionic Serum is in purple color, the combination of Vitamin B12 (pink) & Methylene Blue (blue).*
8. What is the different between Arbutin and Hydroquinone?  
*Arbutin is the natural Hydroquinone glycoside, extracted from Uva Ursi plant. It is water soluble active ingredient and used as lightening the skin in reverse way. However, Hydroquinone is a synthetic ingredient which used to bleach the skin and it is irreversible reaction. It is only soluble in alcohol. It has been used for a long time in 1% to up 20%, until FDA reduced to 10%, then 8% and 2% and now is not allowed to use it in cosmetic formulation anymore.*